POSITION TITLE:

Provisioning & Installation Manager

DEPARTMENT: Technical
LOCATION: Wenatchee, WA
COMPENSATION: Negotiable - Based on experience
SCHEDULE: Full Time
SHIFT: Day
TRAVEL: Periodically

JOB DESCRIPTION:

The provisioning and installation manager is the person responsible for scheduling and coordination of internal and external resources for company and customer related installations and projects. This position is responsible for maintaining customer and internal records as well as providing customers and internal stakeholders the timeline and budgetary components on a regular basis. This person is responsible for bringing installations to the finish line on time and on budget.

KEY RESPONSIBILITIES:

- Customer order acceptance and processing
- Provisioning and installation of all products and services to customer
- Access national databases as needed to provision services such as 911, ports, resp org change for 800#
- Coordination of all internal and external resources needed to deliver and install services
- Manage numerous upstream deliveries and schedule downstream deliveries
- Manage company network or other projects in harmony with customer installations
- Establish new service markets by accessing national databases to acquire phone numbers and other necessary resources for service offering
- Establish new service markets by interfacing with incumbent telephone companies like Frontier and CenturyLink
- Basic IT desktop functions for the company

QUALIFICATIONS:

- Bachelor's degree or equivalent
- 3 to 5+ years of product management experience
- Relevant telecom industry experience
- Excellent understanding of complex systems
- Experience working directly with customers and sales organization stakeholders
- Excellent computer skills
- Excellent written, verbal and presentation skills

SCREENING BEGIN DATE: March 26, 2018
POSTING CLOSE DATE: Depending on Applicant Pool

REQUIRED APPLICANT DOCUMENTS:

- Resume
- Cover Letter
- Three professional references

BACKGROUND CHECK:
Requires a background check.

ABOUT US:
Native Network, Inc. helps Native American Tribes connect with communications technology so they are empowered to reduce costs, generate revenue, create jobs and ultimately diversify their economies. Native Network provides professional services, wholesale telecommunications services, a web based ecommerce platform & full suite of software offerings to enable customers with the tools to connect & realize the benefits of the 21st century digital economy.

OUR CORE VALUES:
As members of Native Network, Inc's organization, we shall strive to exceed our customers', employees', shareholders' and communities' expectations by conducting our business with the following values as our guide. We:

- Are customer focused and quality driven
- Have a sense of urgency
- Deliver on what we promise
- Are honest and respectful
- Work as a team
- Have a passion for excellence
- Will do whatever it takes

EEO/AA STATEMENT:
Native Network, Inc. is an Equal Opportunity employer. All qualified applicants will receive consideration for employment without regard to race, national origin, age, sex, religion, disability, sexual orientation, marital status, veteran status, gender identity or expression, or any other basis protected by local, state or federal law. This policy applies with regard to all aspects of one's employment, including hiring, transfer, promotion, compensation, eligibility for benefits and termination.