



EXCITING NEWS!

Native Network will be installing a new and improved Internet service to the **Grand Ronde community** in partnership with the Confederated Tribes of Grand Ronde ... AND it could be entirely **FREE** or **dramatically reduced** by a national Internet program called the Affordable Connectivity Program (ACP), if you are eligible.*

* = Some restrictions may apply.



FREE INTERNET*

WITH FREE INSTALLATION & MODEM

SERVICE SPEEDS up to 100/20 Mbps**

* = DEPENDING IF YOU QUALIFY FOR THE AFFORDABLE CONNECTIVITY PROGRAM (ACP).

** = DEPENDENT ON SEVERAL FACTORS. MINIMUM SPEED UP TO 50/10 MBPS.



» STEP 1

Apply for the Affordable Connectivity Program (ACP). Complete the National Verify Application at www.affordableconnectivity.gov

» STEP 2

Follow the instructions and complete the enclosed "Signup for Internet Service" form or go online at www.nativenetwork.com/grandronde

NOTE: If you don't qualify for the Affordable Connectivity Program (ACP) you can still purchase our Internet service for as low as \$43.95 mo. plus applicable taxes & fees.

TO SIGNUP FOR INSTALLATION & SERVICE

www.nativenetwork.com/grandronde

For questions or support, call 833.880.9965

FAQs

Frequently Asked Questions

QUESTION:

How much does the Internet service cost?

A: This service will be FREE if you qualify for the Affordable Connectivity Program (ACP). If you don't qualify, we have the following service offerings:

- Streaming - 100/20 Mbps - \$69.95
- Essential - 50/10 Mbps - \$43.95

Installation and modems are FREE of charge. Service speeds at your residence are dependent on several factors, such as line of sight.

QUESTION:

When will installations be scheduled?

A: Installation schedule is November 2023 through March 2024.*

* = may vary and subject to change.

QUESTION:

How long will installations take and what is being installed? Do I need to be there while it's installed?

A: Outside and inside installation should take up to two hours. Onsite technician(s) will install an antenna on your residence's roofline to receive the fixed wireless Internet service and a modem will be set up inside to broadcast your WiFi. The homeowner or another authorized adult will need to be there.

QUESTION:

What if I move after the service is installed?

A: You should leave the equipment on the outside and in the inside of your house.

QUESTION:

What if either the outside antenna or inside Wi-Fi router is damaged or lost?

A: You are responsible for loss or damage that is not caused by weather. Replacement cost is \$250.00 for the outside antenna and \$100.00 for the Wi-Fi router.

QUESTION:

Why should I choose Native Network?

- A:**
- Local support technician(s) based in Grand Ronde
 - Tribal member focused, partnership with the Confederated Tribes of Grand Ronde
 - New state-of-the-art, high-speed network
 - Assist customers with ACP enrollment
 - No hidden fees or contracts
 - No data caps or throttling

QUESTION:

Is this 5G service and should I be worried about health of safety?

A: The wireless service we install operates on 5Ghz frequency which is a commonly used for fixed wireless internet around the country. This 5Ghz frequency should not be confused with 5G technology which some cellular providers are beginning to use in their networks.

HAVE MORE QUESTIONS?

If you have any further questions regarding this service, installation, support or more, please don't hesitate to contact us at the information below.



833.880.9965
sales@nativenetwork.com